USEFUL INFORMATION FOR YOUR VISIT

Bankside, London SE1
St Paul's, Southwark, Mansion House
London Bridge, Blackfriars, Waterloo

/ShakespearesGlobe @The_Globe @The_Globe
shakespearesglobe.com
#ViewFromTheGlobe
BEFORE YOUR VISIT

Preparing for your visit

You can visit the ‘Discover’ section of our website where you will discover a wealth of resources, information, fact sheets and activities to help spark your group’s curiosity before you visit! Our guides love to be asked questions, so this is a great starting point for groups to identify areas they would like to find out more about!

The Globe website also contains our Watch on Demand service where you can watch free interviews with Shakespearean Actors and you can purchase recordings of our performances to see Shakespeare's Globe come alive as a performance venue!

If you would like to pre-order items from the Globe Shop for your group to be picked up on the day of your visit, please visit their group page at shop.shakespearesglobe.com/pages/school-visits. We have a wide range of small gifts to choose from, priced from 50p. Your order will be individually bagged and ready for collection in the shop. By ordering you can save time on the day and ensure nobody goes home empty-handed.

If you would like to visit Shakespeare's Globe in advance of bringing a group, please let us know on 020 7902 1568 or by emailing guidedtours@shakespearesglobe.com. We will then be able to send you a Complimentary Admission Voucher for this visit.

Don’t forget that the Globe is an open-air theatre, so be prepared for all weather. Tours continue in rain, snow and sun, so please dress accordingly.

CONFIRMATION AND PAYMENT

Please note we require payment for all group visits to be made a minimum of 21 days prior to the visit. Payment can be made in advance by cheque, credit card, or bank transfer. Full details for how to make payment can be found on your confirmation. Please be aware that all pre-payments are non-transferable and non-refundable. Failure to confirm group numbers and make payment by this date may result in your booking being cancelled.

ON ARRIVAL

Please come to our Guided Tours Entrance on Bankside. This is by the river, at the Millennium Bridge end of our site. The group leader should collect tickets from the Guided Tours Admissions desk on the day of the visit. You are welcome to bring your confirmation with you, but the name of the group will suffice.

We have limited space in the guided tours foyer, so we request that the group remains outside until the tickets have been issued unless the weather is inclement. We recommend arriving at least 15 minutes before your tour is scheduled to start to allow time for collecting tickets and toilet breaks, so that your tour starts promptly.

IF YOU ARE RUNNING LATE

If you think your group will be running late please call us on 020 7902 1568 to let us know as soon as possible. Please be aware that late arrival may mean that we cannot reschedule your tour, especially during our performance season when access to and capacity of the theatre are strictly limited.

TOUR AND DEMONSTRATION TIMINGS

All of our tour options last approximately 40 minutes. If you have selected an additional live demonstration, these last an additional 30 to 45 minutes per demonstration. Depending on the timings of your schedule, your guide will either meet you from the Admissions Area, or our staff will arrange an alternative meeting place for you on the day. Our demonstrations take place in a public space where other visitors may view part of the demonstration. However, seating will be reserved for your group.
Guicide Tour

Your tour will last approximately 40 minutes and will be led by one of expert guides in English. You are welcome to bring a translator with you if you desire or we can arrange for basic fact sheets to be available for the group in the following languages: English, French, German, Italian, Spanish, Chinese, Japanese or Russian. If you think these would be useful for your group then please do let us know in advance by calling 020 7902 1568. Access to the theatre as part of the guided tour is via a staircase (25 steps up from the upper level or 47 steps from the lower level of our guided tours welcome space). Most of our tours also climb a further staircase once inside the theatre. If your group has any access needs or are unable to climb stairs please let us know as there are lifts and alternative routes available.

During the theatre tour, the group must follow the tour guide's instructions and stay with them all the time. If any member of the group wishes to leave early, they should inform the tour guide who can show them the safest route to leave. Please ensure that all mobile phones and electrical devices are switched off during the tour. Objects must not be thrown from the middle and upper galleries of the theatre. Groups are not permitted on the stage. 

Demonstrations

Our live, interactive, demonstrations offer visitors the opportunity to explore different aspects of performance, and Shakespeare's story in greater detail. Bookable on their own, or in addition to one of our guided tours, these demonstrations are an excellent opportunity to put visitors at the heart of the action, learning more about stage fighting, Elizabethan clothing and printing on a traditional-style press. Our demonstrations take place on the lower level of our Guided Tours Welcome Space.

All of our demonstrations are subject to availability, so pre-booking for groups is essential. If you would like to add a demonstration to your booking, or to find out more, please email our group bookings team on guidetours@shakespearesglobe.com.

Guided Tour Welcome and Demonstration Space

Entrance for the Guided Tour is on the ground floor, via our Bankside Entrance, where you will find our admissions desk and toilets, including an accessible toilet and baby change facility. The route continues anti-clockwise along a wide, level corridor and descends to our interpretation and demonstration space on the lower level, via a large, curved, 17-stepped, staircase or by wheel-chair accessible lift. Our interpretation and demonstration space on the lower level, is a large open-plan room with a series of smaller connected rooms. The lower level contains a range of displays exploring aspects of Shakespearean Performance, as well as seating and additional toilets.

Personal Belongings

We do not have a cloakroom on site. Please keep your personal belongings with you at all times. As of February 2019, we are limiting paid for. Accompanying adults are responsible for the health, safety and behaviour of the students in their care at all times during the visit. Children aged 16 or under are not allowed on site without an accompanying adult.

Group Supervision

The Globe Theatre is a working playhouse and the site in general can be very busy. Due to the nature of the visit, we expect each group to have at least one adult for every 15 students or children: to help achieve this we provide one free ticket for every 15 tickets paid for. Accompanying adults are responsible for the health, safety and behaviour of the students in their care at all times during the visit. Children aged 16 or under are not allowed on site without an accompanying adult.

Misbehaviour

Groups share the theatre and our site with other visitors. In order to ensure an enjoyable visit for everyone, the management reserves the right to request any group member to leave the Globe site if they are causing disturbance to others. If more than one member of your group is responsible for a disturbance, or if behaviour is considered threatening or disruptive, the management reserves the right to exclude the whole group and to terminate the visit immediately.

Photography and Video Recording

Photography and video recording for personal use are generally allowed on site, but are not permitted in the theatre at certain times, particularly when rehearsals are in progress. Your tour guide will advise you if photography and video recording is allowed. The use of tripods or the video recording of the whole theatre tour is not permitted. Flash photography of Stage Fighting Demonstrations is not permitted.

Damage done to Globe property may incur a financial penalty. Loss or damage to any Globe property will be charged to the group. If you have any further questions about your visit please do not hesitate to call us on 020 7902 1568 or email us at guidetours@shakespearesglobe.com.
EAT & DRINK

The Swan Bar and Foyer Cafe Bar provide food and drink for visitors, offering breakfast, lunch, and dinner, as well as sandwiches, hot and cold drinks, and tasty snacks. Group dining options such as a buffet lunch or cream tea are available, if you would like to add a group dining option to your booking please contact our group bookings team on 020 7902 1568.

Please note that the Guided Tour Welcome and Demonstration Space does not have a lunch space. There are grassy areas by the Tate Modern that can be used to picnic.

SHOP

Don’t forget to leave time to visit the Globe Shop. We sell a wide range of gifts to suit all pockets, as well as books, DVDs, clothes and jewellery. The shop is open every day, 10.00am – 6.00pm or you can buy online.

The Globe shop is located on the Piazza level. It is accessed via the main stairs in the foyer or the foyer lift. It is on one level, with a wide entrance without a door. The shop is well lit. The shop staff can help if assistance is needed to reach items on high shelves. The shop counter is 895mm from the ground.

HOW TO FIND US

BY UNDERGROUND
Mansion House, Blackfriars
Cannon Street (District & Circle lines)
London Bridge (Northern & Jubilee lines)
Southwark (Jubilee line)
St. Paul’s (Central line)

BY TRAIN
London Bridge, Cannon Street, Blackfriars and Waterloo

BY BUS
Local routes include: 11, 15, 17, 23, 26 and 76 to Mansion House; 381 to Southwark Street; 344 to Southwark Bridge Road; 45, 63 and 100 to Blackfriars Bridge; 15 and 17 to Cannon Street.

BY COACH
There is a setting down point on Southwark Bridge (150 metres from Shakespeare’s Globe) with approximately 40 uneven steps leading to the riverside walk. Wheelchair users can access Shakespeare’s Globe by taking Sumner Street on the right beyond the bridge and turning right onto Emerson Street which leads to New Globe Walk.

BY BOAT
Bankside Pier

Further information online shakespearesglobe.com/your-visit
Latest travel information for London online tfl.gov.uk

ACCESS INFORMATION

We aim to be welcoming and accessible to all and are continually updating and improving our provisions for diverse audiences. Our Access Guide gives information on general accessibility and assisted performances.

To receive our Access Guide, please contact our dedicated Access Information Line which offers advice on specialised services for disabled people at Shakespeare’s Globe.

If you have any access requirements, or you require further information in order to complete a risk assessment, please contact us by emailing guidedtours@shakespearesglobe.com or contact our dedicated access information line on 020 7902 1409.

WHEELCHAIR USERS
All of our tours and areas of the Globe Site are wheelchair accessible with ramps and lifts available. There are wheelchair accessible toilets on the mezzanine and lower level of our Guided Tours welcome space, as well as in our main foyer area. These toilets also contain baby change facilities.

DEAF AND THOSE WITH HEARING LOSS
We can offer a written transcript covering basic tour information in English for all hearing impaired visitors. Hearing dogs are welcome.

BLIND OR VISUALLY IMPAIRED VISITORS
Touch Tours can be arranged by contacting our access team by emailing access@shakespearesglobe.com. Guide dogs are welcome.