

SHAKESPEARE'S  
GLOBE

# USEFUL INFORMATION FOR YOUR VISIT

Bankside, London SE1

📍 St Paul's, Southwark,  
Mansion House  
🚶 London Bridge,  
Blackfriars, Waterloo

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**shakespearesglobe.com**

#ViewFromTheGlobe







## IF YOU ARE RUNNING LATE

If you think your group will be running late please call us on **020 7902 1568** to let us know as soon as possible. Please be aware that late arrival may mean that we cannot reschedule your tour, especially during our performance season when access to and capacity of the theatre are strictly limited.



## ON ARRIVAL

Please come to our Guided Tours Entrance on Bankside. This is by the river, at the Millennium Bridge end of our site. The group leader should collect tickets from the Guided Tours Admissions desk on the day of the visit. You are welcome to bring your confirmation with you, but the name of the group will suffice.

We have limited space in the guided tours foyer, so we request that the group remains outside until the tickets have been issued unless the weather is inclement. We recommend arriving at least 15 minutes before your tour is scheduled to start to allow time for collecting tickets and toilet breaks, so that your tour starts promptly.



## TOUR AND DEMONSTRATION TIMINGS

All of our tour options last approximately 40 minutes. If you have selected an additional live demonstration, these last up to an additional 45 minutes per demonstration. Depending on the timings of your schedule, your guide will either meet you from the Admissions Area, or our staff will arrange an alternative meeting place for you on the day.



## BEFORE YOUR VISIT

You can visit the 'Discover' section of our website where you will discover a wealth of resources, information, fact sheets and activities to help spark your group's curiosity before you visit! Our guides love to be asked questions, so this is a great starting point for groups to identify areas they would like to find out more about!

The Globe website also contains our Watch on Demand service where you can watch free interviews with Shakespearean Actors and you can purchase recordings of our performances to see Shakespeare's Globe come alive as a performance venue!

On the day, your tour will end by our gift shop where you will find a wide range of books, postcards, merchandise and small gifts. These are priced from as little as 50p and offer a great way to take a little reminder of The Globe home with you or to read more about the history of Shakespeare and Elizabethan performance. Visit **[Shakespearesglobe.com/shop](https://shakespearesglobe.com/shop)** to find out more about the products that will be available on the day, or to order these products to be delivered to your address.

If you would like to visit Shakespeare's Globe in advance of bringing a group, please let us know on **020 7902 1568** or by emailing **[guidedtours@shakespearesglobe.com](mailto:guidedtours@shakespearesglobe.com)**. Although you would be charged the normal admission price, this can be discounted from the cost of your group's visit.

Don't forget that the Globe is an open-air theatre, so be prepared for all weather. Tours continue in rain, snow and sun, so please dress and bring water accordingly.



## CONFIRMATION AND PAYMENT

Please note we require payment for all group visits to be made a minimum of 21 days prior to the visit. Payment can be made in advance by cheque, credit card, or bank transfer. Full details for how to make payment can be found on your confirmation. Please be aware that all pre-payments are non-transferable and non-refundable. Failure to confirm group numbers and make payment by this date may result in your booking being cancelled.



# COLLECTING YOUR TICKETS

On arrival please come to the Guided Tours entrance on Bankside. This is a large set of glass doors facing the river at the millennium bridge end of our site. We have limited space in the foyer, so we request that the group remains outside until the tickets have been issued unless the weather is inclement.

The group leader should collect tickets from the guided tours admissions desk. You are welcome to bring your confirmation with you, but the name of the group will suffice. Our staff will then be able to direct you to the start of your tour.

If you think you will be late please call us on **020 7902 1568** as soon as possible to let us know. **Please be aware that late arrival may mean that we cannot reschedule your tour, especially during our performance season when access to and capacity of the theatre is strictly limited.**



# GUIDED TOUR

Your tour will last approximately 40 minutes and will be led by one of expert guides in English. You are welcome to bring a translator with you if you desire or we can arrange for basic fact sheets to be available for the group in the following languages: English, French, German, Italian, Spanish, Chinese, Japanese or Russian. If you think these would be useful for your group then please do let us know in advance by calling **020 7902 1568**.

Access to the theatre as part of the guided tour is via a staircase (25 steps up from the upper level or 47 steps from the lower level of our guided tours welcome space). Most of our tours also climb a further staircase once inside the theatre. If your group has any access needs or are unable to climb stairs please let us know as there are lifts and alternative routes available.

During the theatre tour, the group must follow the tour guide's instructions and stay with them all the time. If any member of the group wishes to leave early, they should inform the tour guide who can show them the safest route to leave. Please ensure that all mobile phones, MP3 players and electrical devices are switched off during the tour. Objects must not be thrown from the middle and upper galleries of the theatre.

Groups are not permitted on the stage.



# A WORKING THEATRE

The Globe is a working theatre and its stage is in use for performances or education workshops throughout the year.

On the day of your visit, there may be rehearsals for actors or musicians in progress, or the stage crew may be constructing or moving scenery or preparing the theatre for the next performance.

This may not affect your tour at all and could give you the opportunity to see the theatre at work. However, you may find that we are operating 'Silent Tours', which means that your guide will talk to you outside the theatre; once inside we request no talking or photography. Your guide will be able to explain in detail what is happening in the theatre and what you may be watching on stage.

# GUIDED TOUR WELCOME AND DEMONSTRATION SPACE

The Guided Tour welcome space is situated on two levels. The route starts anti-clockwise on the mezzanine level, along a wide, level corridor and descends to the lower level via a large, curved, 17-stepped, staircase or by wheelchair-accessible lift. The lower level is a large open-plan room with a series of smaller connected rooms. The lower level contains a range of displays exploring aspects of Shakespearean performance. Our Clothing, Printing and Stage Fighting Demonstrations will also take place in this area.

# DEMONSTRATIONS

All of our demonstrations last up to 45 minutes and will take place on the lower level of our Guided Tours welcome space.

If you have booked a demonstration with us seating will be reserved for your group. However, please be aware that these demonstrations take place in a public space where other visitors may view part of the demonstration.

# PERSONAL BELONGINGS

We do not have a cloakroom on site. Please keep your personal belongings with you at all times. As of February 2019, we are limiting the size of bags that can be brought on to the site. The maximum bag size will be 40cm x 35cm x 19cm. We will not be able to admit oversized bags. Bags containing necessary medical equipment, or buggies and equipment for use in childcare, will be permitted, subject to the owners agreeing that these items may need to be inspected.

# GROUP SUPERVISION

The Globe Theatre is a working playhouse and the site in general can be very busy. Due to the nature of the visit, we expect each group to have at least one adult for every 15 students or children: to help achieve this we provide one free ticket for every 15 tickets paid for. Accompanying adults are responsible for the health, safety and behaviour of the students in their care at all times during the visit. Children aged 16 or under are not allowed on site without an accompanying adult.

# MISBEHAVIOUR

Groups share the theatre and our site with other visitors. In order to ensure an enjoyable visit for everyone, the management reserves the right to request any group member to leave the Globe site if they are causing disturbance to others. If more than one member of your group is responsible for a disturbance, or if behaviour is considered threatening or disruptive, the management reserves the right to exclude the whole group and to terminate the visit immediately.

# PHOTOGRAPHY AND VIDEO RECORDING

Photography and video recording for personal use are generally allowed on site, but are not permitted in the theatre at certain times, particularly when rehearsals are in progress. Your tour guide will advise you if photography and video recording is allowed. The use of tripods or the video recording of the whole theatre tour is not permitted. Flash photography of Stage Fighting Demonstrations is not permitted.

## FOOD & DRINK

The Swan Bar and Foyer Cafe Bar provide food and drink for visitors, offering breakfast, lunch, and dinner, as well as sandwiches, hot and cold drinks, and tasty snacks. Group dining options such as a buffet lunch or cream tea are available, for more information about this please contact our group bookings team on **020 7902 1568**.

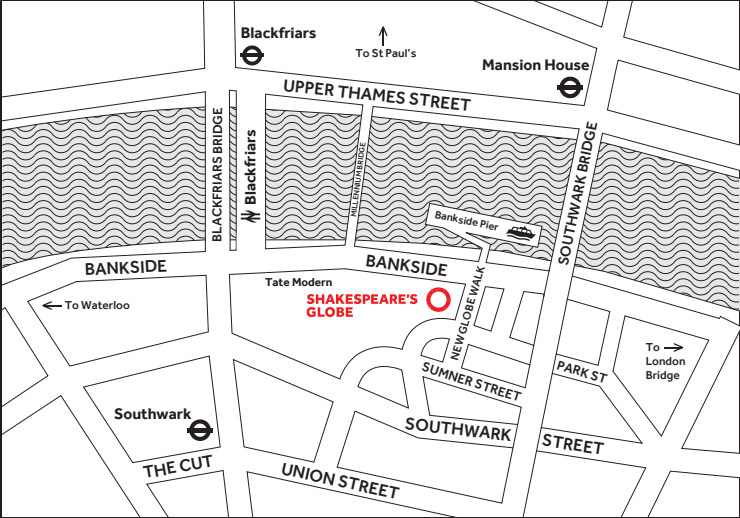
Please note that we are not able to offer a lunch space for Guided Tour bookings. There are grassy areas by the Tate Modern that can be used to picnic.



## SHOP

Don't forget to leave time to visit the Globe Shop. We sell a wide range of gifts to suit all pockets, as well as books, DVDs, clothes and jewellery. The shop is open every day, 10.00am – 6.00pm or you can buy online.

The Globe shop is located on the Piazza level. It is accessed via the main stairs in the foyer or the foyer lift. It is on one level, with a wide entrance without a door. The shop is well lit. The shop staff can help if assistance is needed to reach items on high shelves. The shop counter is 895mm from the ground.



## HOW TO FIND US

### BY UNDERGROUND

Mansion House, Blackfriars  
Cannon Street (District & Circle lines)  
London Bridge (Northern & Jubilee lines)  
Southwark (Jubilee line)  
St. Paul's (Central line)

**BY BUS** London Bridge, Cannon Street, Blackfriars and Waterloo

**BY TRAIN** Local routes include: 11, 15, 17, 23, 26 and 76 to Mansion House; 381 to Southwark Street; 344 to Southwark Bridge Road; 45, 63 and 100 to Blackfriars Bridge; 15 and 17 to Cannon Street.

**BY COACH** There is a setting down point on Southwark Bridge (150 metres from Shakespeare's Globe) with approximately 40 uneven steps leading to the riverside walk. Wheelchair users can access Shakespeare's Globe by taking Sumner Street on the right beyond the bridge and turning right onto Emerson Street which leads to New Globe Walk.

**BY BOAT** Bankside Pier

## ACCESS INFORMATION

We aim to be welcoming and accessible to all and are continually updating and improving our provisions for diverse audiences. Our Access Guide gives information on general accessibility and assisted performances.

To receive our Access Guide, please contact our dedicated Access Information Line which offers advice on specialised services for disabled people at Shakespeare's Globe.

If you have any access requirements, or you require further information in order to complete a risk assessment, please contact us by emailing [guidedtours@shakespearesglobe.com](mailto:guidedtours@shakespearesglobe.com) or by calling **020 7902 1568**.

### WHEELCHAIR USERS

All of our tours and areas of the Globe Site are wheelchair accessible with ramps and lifts available. There are wheelchair accessible toilets on the mezzanine and lower level of our Guided Tours welcome space, as well as in our main foyer area. These toilets also contain baby change facilities.

### DEAF PEOPLE AND THOSE WITH HEARING LOSS

We can offer a written transcript covering basic tour information in English for visitors with hearing loss. Hearing dogs are welcome.

### BLIND OR VISUALLY IMPAIRED VISITORS

Touch Tours can be arranged by contacting our access team by emailing [access@shakespearesglobe.com](mailto:access@shakespearesglobe.com). Guide dogs are welcome.

Further information online

[shakespearesglobe.com/visit/plan-your-group-visit/](https://shakespearesglobe.com/visit/plan-your-group-visit/)  
Latest travel information for London online [tfl.gov.uk](https://tfl.gov.uk)

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